

Williams Eye Institute



6850 Hohman Avenue
Hammond, IN 46324
(219) 931-7509

8510 Broadway
Merrillville, IN 46410
(219) 736-2200

Welcome! Thank you for choosing Williams Eye Institute for your upcoming appointment. Our goal is to provide you with expert consultative medical and surgical eye care.

To help expedite your visit, please fill out the enclosed medical history forms before your arrival and bring your current medical insurance cards (originals please, no copies). Also, please verify with your insurance company that we are providers for your insurance. If your insurance requires a referral or authorization to see a specialist, **you must contact** your primary care provider (PCP) to obtain this prior to your visit. **Please bring this referral or authorization with you to the appointment.**

Federal law now requires all patients provide picture identification (such as a driver's license or state identification card) indicating your current address. If you do not have a picture ID, please bring documentation verifying your current address (such as a utility bill or phone bill).

Having a refraction (visual test) is an important first step in evaluating your eye health. Without a refraction, it becomes increasingly difficult for a doctor to monitor your eye health and make appropriate recommendations. Therefore, on the day of the service, you will be asked to pay the \$40.00 refraction charge along with insurance co-pays, any applicable deductibles, and any other non-covered services. For patients that have Medicare only as their insurance, we will collect your 20% coinsurance on the day of the service. Please note that our office accepts cash, personal checks with identification, Visa, MasterCard, and Discover cards for payment.

A comprehensive eye exam also requires that we dilate your pupils. You may be uncomfortable driving while your eyes are dilated. Therefore, you may want to have someone drive you to your exam. Alternatively, you may wait in the office until you feel comfortable enough to drive. You can expect to be at our office for approximately 1 ½ - 2 hours for your entire appointment.

If you have any questions following your visit, please feel free to contact us at (219) 931-7509 in our Hammond location or (219) 736-2200 in our Merrillville location, or you may visit our website at www.williamseye.com for more information. Again, thank you, and we look forward to serving you.

Patient Services